



ALBEMARLE ELECTRIC MEMBERSHIP CORPORATION

Post Office Box 69, Hertford, North Carolina 27944-0069
Telephone (252) 426-5735 Toll Free 1-800-215-9915 Fax (252) 426-8270



A Touchstone
Energy® Cooperative

Access Conditions of Service

The Member agrees that the Cooperative will have right of access to the Member's premises at all times for the purpose of reading meters, testing, repairing, removing, maintaining or exchanging any or all equipment and facilities which are the property of the Cooperative, or when on any other business between the Cooperative and the Member.

Terms of Payment

Bills calculated under the above rates are net. Electric service bills are due and payable within twenty (20) days of the billing date shown on the bill. In the event bills are not paid, the unpaid balance shall be considered delinquent and may be subject to late fees. Service for delinquent accounts may also be subject to disconnection in accordance with the Cooperative's Service Rules and Regulations.

Monthly Charges

Basic Charges

Single-Phase Residential \$29.50/month
Single-Phase Non-Residential \$35.00/month

Energy Charges for Single-Phase Residential

All kWhs per month 12.69¢/kWh

Minimum Monthly Charge

The minimum monthly charge under this schedule shall be the appropriate Basic Charge.

Consumers requesting service to be reconnected, which has been disconnected for less than twelve months, shall be responsible for:

- 1) The monthly minimum, as determined above, times the number of months the service was disconnected; and
- 2) The Cooperative's Current reconnection charge.

Wholesale Power Cost Adjustment Charge

The kWh charges may be increased or decreased by the amount the Cooperative's average cost if purchased power exceeds or is less than the base cost of purchased power, adjusted for line losses and taxes (Schedule WPCA).

Standard Billing Method Fees

Connect / Transfer Fee \$50
Security Deposit (residential)* up to \$450 or two months' estimated bill
Late Payment \$5 or 1.5% of delinquent amount, if greater
Normal Disconnection & Field Service \$50 per occurrence
Normal Reconnect (8 am – 4 pm, Monday – Friday, excluding holidays) \$50 per occurrence

After Hours Reconnect Fee

(4 – 10 pm, Monday – Friday; 8 am – 10 pm, weekends & holidays) \$125
(10 pm – 8 am, Monday – Friday, weekends & holidays) \$350

**If good credit is maintained for 24 months in accordance with service rules and regulations, and upon request by the Member, and management approved, the security deposit will be refunded to the Member in the form of a credit on the Member's electric bill.*

The above fees and charges are subject to change. Any additions, deletions, or other modifications to the Schedule of Charges will be published to the members in a manner authorized by the Board of Directors in accordance with the Cooperative's Bylaws and any applicable federal, state, and local laws. An up-to-date list of the schedule of charges is always available from your Cooperative headquarters upon request.

Albemarle EMC is an equal provider and employer.